



**Evelyne Mestres**

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## Ever had a problem with the French way of doing things?

Most people do at some time. Help is at hand. Eve's advice is designed to help you around these problems. It is a fee based advice service, which you can be a phone call or an email within office hours, to ask me questions and advice on any problems you may encounter when dealing with a range of everyday problems that can arise when French is not your native tongue.

It is run by me, Eve, from my office in Port Vendres. I was born in this area but spent many years in England and I am totally at home with both cultures. I wish to make this dual culture aspect of my life available to people in the area that need help with the, sometimes strange, way we do things in France. It is not an English/French interpretation service. I am aiming to help with everyday matters such as:

- Internet connections
- Queries after a warning from the French water company
- Check your house before your guests arrive
- Sort out general problems with the pool
- Find somebody who can look after your garden
- Send you a report and photos after or during work
- Help you to get a French "Carte grise" for your French car
- Assist you when you are dealing with a difficult tradesman.
- Check your house during the winter months for electricity cut or water leak.
- Organize delivery for you when ordered been place on the net.
- Sort out a leak problem with home insurance
- ...

This list is virtually endless. If you have an urgent problem that needs a French person to help? I can usually help you or point you in the right direction.

The fee is 45€. for a one year subscription with unlimited phone calls to me on my mobile. If however you make less than 12 calls to me, you will get a 50% discount for the following year.

If the problem needs time to be sorted, other than your phone to me, or travel to be spent on your behalf this will be invoiced to you. (Rate 2015: 1€/minutes)

I am here to help you enjoy your life or your stay in this part of France. I also carry out many other duties such as House hunting, Holiday Home key holding, arranging maintenance on empty properties etc.

If you wish to join, please call me and I will send you the form and we will set up the lines of communication

I look forward to hearing from you,

Evelyne Mestres.

